

Frequently Asked Questions

Why should I choose your service over another in the area?

A Caring Home Care Services cost less than most Nursing Home facilities, Skilled Nursing or any Homecare business. We hire only the most experienced, loving, compassionate and dependable caregivers. We match each caregiver to the individual needs and personalities of our clients. We utilize a very careful and thorough screening process that involves criminal background records, DMV reports, employment references, Social Security numbers, and more. Potential employees are also required to undergo an interview, skills assessment, and screening test. In addition, A Caring Home Care Services is locally owned and operated by Clarksville residents, Karl Stephens, a 24 year retired veteran and his wife Beverly.

How do we get started

Once you call or email us about our services, the process is easy. We will schedule a free in-home care assessment to assess your loved one needs and recommend a plan of care. This plan of care will be tailored to meet your loved one's specific needs

Do I have to sign a long term contract?

You are not locked into any form of contract; instead, we set up a tentative schedule that you can adjust as your needs change. There is however a service agreement that guarantees that we will provide the service that you need and when you need them. You have the option of stopping your service at any time.

Do I have to pay any money upfront?

We ask for a security deposit equal to two weeks billing, if we are scheduling a substantial number of service hours per week. This deposit will be applied to your last bill at the time you stop service. Any remaining deposit will be refunded. Billing is every two weeks, and we are asking that you pay promptly for services rendered.

What areas do you serve?

Our office is located in Clarksville Tennessee, but our territorial coverage area extends into Cheatham, Dickson, Robertson, Montgomery and Davidson counties.

What are the advantages of hiring your caregiver service over hiring someone from a referral Service or the newspaper?

All our caregivers are our employees, and we handles all taxes. All our caregivers are fully insured and bonded and are covered by Worker's Compensation. All A Caring Home Care Services employees go through extensive screening process. Hiring privately, you could be held liable by the government for unpaid taxes such as federal, state, and social security, as well as any past due taxes and penalties- not the caregiver.

Will someone from your company come to my home to conduct an initial assessment?

Yes. A Caring Home Care conducts an initial needs assessment in order to get to know you and see how you would like things done in your home. Information regarding health issues, the service you require and your emergency contact will be obtained at that time.

Are your employees insured and bonded?

Absolutely. We provide liability and theft insurance.

Why A Caring Home Care?

▣ MONITORING

A Caring Home Care Services has a quality assurance team to make sure you have the very best in-home care delivered. This Q.A. TEAM has professional monitoring 24 hours 7 days a week to answer your question and concerns. Your care is #1 to us. We treat your loved one like our own family members.

▣ SCHEDULING

You are in charge of your own schedule. During our initial assessment done by our TEAM, you tell us how do you want your care delivered? Our care is delivered around the clock 24 hours a day 7 days a week.

▣ LICENSES

Our caregivers are licensed, Bonded, and insured. You can have a peace of mind when you see our great company name on our employees.

▣ CARE

Our TEAM caters to your needs. Our caregivers are experienced and tailored to your specific care. All care is not the same, so we handle every client differently. We also work closely with any primary care Doctors, Hospitals, or Home Health Agencies.

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A Caring
Home Care Services

Independently Owned & Operated



Phone: 931-378-5331
Toll Free: 855-656-7705
Fax: 931-378-5332
Cell: 931-494-6389

<http://ACaringHomeCareClarkville.com>
Email: info@ACaringHomeCareClarkville.com

1850 Memorial Drive, Ste A • Clarksville, TN 37043

Exceptional Home Health Aide & Companion Care In the Comfort of your Home!



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About Us

A Caring Home Care Services provides in-home care for our Elderly, Military Veterans, Expectant Mothers, physical Disabled and anyone recovering from Outpatients procedures, major surgery or illness. For those individuals who wished to remain independent in their own homes, our caregivers will provide help with transportation, linen changes, laundry, meal preparation (special diet meal is upon request) medication reminder, light house-keeping and many more services.

Please call our office 931-378-5331 for more services) we also provides Respite Care for families members who need to get away for short period of time, like attending a special event, business trips, or attending the very first game played by a family member. We have wonderful caregivers who truly have a passion, love and desire for providing the best care for your loved ones- and they are thoroughly SCREENED, LICENSED, BONDED AND INSURED.



Home Care Services

We provide one on one support and interaction that reduces feelings of isolation and depression. We encourage activities that stimulate thinking and promote physical well being. Your service depends on your home care needs assessed by our TEAM, yourself, and family members. We develop a service plan based on recommendations from your Primary Care Doctor, Hospital, or Home Health Agency. After the service plan is completed, you get to choose which caregiver you wish to provide your care. Also we deliver care to new Mothers and if you are coming off major surgery or illness.

Here's a list of services we provide:

COMPANION CARE:

- Bathing Assistance/Monitoring
- Medication Reminders
- Grooming/Dressing assistance
- Transportation
- Appointments
- Assistance with moving
- Reading/crossword/games
- Errands/Shopping

HOME MAKER DUTIES

- Light Housekeeping
- Laundry
- Changing Linen
- Care of pets /Plants
- Dusting
- Cleaning stove/refrigerator
- Home visits
- Ironing/Vacuuming

ERRANDS & TRANSPORTATION

- Grocery/Clothing shopping
- Pick up prescriptions
- Accompany to events
- Attend religious services
- Drive to family gatherings
- Handling Dry Cleaning
- Dining Out
- Mailing Package

£ Much, Much More!



Experience

Our Caregivers are state licensed and certified home-care professionals. All our Caregivers are background screened and checked for any deficiencies. Our track record of having secured caregivers is priority #1! We pride ourselves on having the best and secure work environment. We perform multiple interviews and obtain references from previous employers before hiring that individual to perform your services. As our client, you will pick your caregiver from a pool of qualified caregivers to make you feel safe and secure.

ELDERLY CARE PROCESS

The bottom line is you are in control of your home care. Once you call us to provide your care, an initial assessment is done and after that is completed we schedule an appointment with you to discuss your care. Our TEAM comes to your home to walk you through our company process, and once that is done we go straight to work for YOU!! We treat your homecare like our own family.

HOME CARE ASSESSMENT

When we receive a service inquiry, our first step is to get some general information about the potential client. Once we have established that we can provide care for your loved ones, we will schedule a free home care assessment. During this meeting we will discuss any medical conditions, lifestyle and physical and cognitive needs. We will fully explain the services available and answer any questions. We will tell you at the time of the assessment if we cannot provide the service you require and will refer you to another agency that will better suit your needs.